



No.13/3/2015-16/Computer
Government of India
Ministry of Textiles
Office of the Development Commissioner (Handicrafts)

West Block No. 7, R.K. Puram,
New Delhi-110066
Dated: 15.03.2016

To,

Subject: Notice for inviting tender for maintenance of computer and peripheral.

Office of Development Commissioner (Handicrafts) invites sealed tenders from the manufacturers/their authorized service provider/reputed agency having, authorization from (OEMs) Original Equipments Manufacturers for annual maintenance contract for computer systems & accessories installed in this office as per terms & conditions indicated in tender document and details of the Computer Peripheral in Annexure - I.

The Tender documents will be available free of cost from computer section in the O/o of Development Commissioner (Handicrafts), West Block No. 7, R.K. Puram, New Delhi and can also be downloaded from official website <http://handicrafts.nic.in>.

1. Last Date for submitting of tender : 28.03.2016 at 01:00 P.M.
2. Date of opening of tender's technical bid : 28.03.2016 at 03:00 P.M.

You are therefore request to submit the tender at the date and time mentioned above.


Sr. Assistant Director (General)

Copy to: Officer, NIC with the request to upload the tender on official website.



No.13/3/2009-10/Computer

Government of India

Ministry of Textiles

Office of the Development Commissioner (Handicrafts)

West Block No. 7, R.K. Puram,
New Delhi-110066

Dated: 15/03/2016

TENDER DOCUMENT

Office of Development Commissioner (Handicrafts) invites sealed tenders from the manufacturers/their authorized service provider/reputed agency having authorization from OEMs for annual maintenance contract of computer systems & accessories installed in this office.

Selection Method: - Selection of agency shall be made on qualifying Technical Bid and on the basis of L-1 status in commercial bid.

PART - I

The scope of AMC for Computer Systems and peripherals Comprises of following activities

1. Comprehensive Maintenance and Administration of Local Area Networking.
2. Virus Cleaning/Updating weekly and as & when virus is detected.
3. On site Comprehensive Maintenance of Computer systems & peripherals as detailed in Annexure - I.
4. Attending to complaints of items under AMC on priority.

